

Lighthouse

Family News

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New CEO

Michelle Holian will join Lighthouse Disability on Wed 7th October when we will work together so that the Senior Leadership Team and I can 'handover' information and introduce her to clients, families and sector colleagues.

As you can imagine, there are a lot of things in process and it will be important to give Michelle as much information as possible about these.

Opportunity to say 'Goodbye'

I look forward to the opportunity to say 'Goodbye' to families on Thursday 8th October from 2:30pm to 3:30pm or 6:30pm to 7:30pm at 101 Park Tce, Salisbury.

Over my seven years at Lighthouse Disability I have had direct contact with many of you at various events, and communication with others through occasional letters and regular Newsletters.

If you would like to attend at either of these times, please RSVP to Jess@lighthousedisability.org.au for catering purposes by Tues 6th October. If you are able to call in, it would be great to see you.

Client and Family Engagement Framework

Dana Shen (a former Director of Leveda/Lighthouse Disability) has been appointed as the consultant to work with us to develop a Client and Family Engagement Framework.

The first session was today and was regarded as a very positive first step.

Disability Royal Commission

Maurice Corcoran AM, Senior Policy Advisor for the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability has provided information about how people with disabilities and/or their families can make direct contact with the Royal Commission to tell your experiences of abuse and/or neglect.

Maurice addressed families at an information session held by Lighthouse Disability in April last year, and some of you mentioned some very distressing experiences. The Royal Commission is interested in hearing your stories and can offer you support to share what has happened to you or your family member – and there are opportunities to have private sessions.

Information about how to apply for a private session can be found at;
<https://disability.royalcommission.gov.au/share-your-story/apply-private-session>

If anyone would like to participate, but does not feel comfortable completing the online form, please let me know and I can forward your name and contact details to the Private Sessions Team and someone from this team will make contact with you.

The staff of the Royal Commission are ‘participant led’. They also understand that many people living with disability (and their families) have felt that systems that are meant to help, have failed them badly, and that recounting these experiences can be very distressing. The Royal Commission wants to give people the opportunity to share how systems have let them down with the aim of taking action to build better systems and processes.

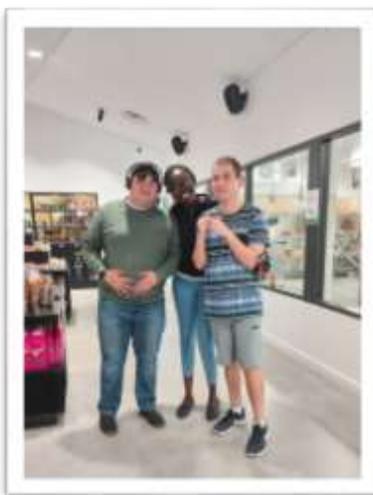
Please don’t hesitate to contact me on 8256 9800 if it would be helpful to discuss this further.

Reference has been made to the opportunities to share your experiences with the Royal Commission in Family Newsletters #67 (12 Aug 2019); #70 (7 Nov 2019); #71 (16 Dec 2019); #72 (30 Jan 2020); #84 (26 May 2020); #85 (2 July 2020) and #86 (6 August 2020).

Client Photos



Jenny helping to make dinner



Matthew and James at Barossa Chocolate Factory



Rebekah had a nice day at the Virginia Nursery

Staff recruitment

We continue to recruit new staff and as part of the 'on-boarding' process we provide Induction programs that vary between two and three days.

A two day program is being held this week and aside from new staff, we have included some staff who have worked for Lighthouse Disability for between 9 to 26 years. It is a good opportunity for experienced staff to share their experiences with recently appointed people, and also be part of a 'refresher' to update them on recent developments or requirements of NDIS -such as restrictive practice.

We continue to recruit workers who know our services having worked for Edmen and therefore have experience of working for several providers of 24/7 services. It is very reassuring to note that many choose to work for us because of our commitment to positive client outcomes and our management of staff which includes support, training and transparent systems and processes.

Marj Ellis
CEO