

Lighthouse

# Family News

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## Board Appointments

At the first Board meeting following the AGM (held on 10<sup>th</sup> Nov.) office bearers were appointed. Tim Jackson is Chair, Lea Stevens is Deputy Chair and Matthew King is Chair of the Finance Committee. Other Directors are Antonio Dottore, Tony Russo, Sarah Scammell and Corey Martin.

In view of two Board vacancies, a commitment has been made to a review the skillset of the current Board and consider what other skills, knowledge and experience are needed to provide the required leadership for the ongoing changes that we need to make as a business.

## Welcome to 2018!

This year promises to be a busy and exciting year for us. First and foremost, we are transitioning to NDIA.

So far, for the month of January, we have had 24 of our clients/customers and their families involved in the funding assessment for NDIA. This was our first significant experience of the NDIA process.

Key points are;

- The assessment meetings were held at the houses in which the 'participant' lives
- The meetings included family/guardians, Feros Care (who prepare specified information for NDIA), the client and a senior staff member from Lighthouse Disability
- Each family had a specific time to respond to questions from Feros Care with support from Lighthouse Disability, and
- The length of the meetings varied considerably.

There was some apprehension from most people who were involved which was related to the uncertainty of what to expect. On the whole, the feedback from families and staff about the process was positive.

Our staff worked very hard to collate a wide range of information and assessments to form 'evidence' to explain various requests for funding.

There was reassuring feedback from key stakeholders about the quality of the evidence that was provided.

We now await the results of NDIA deliberations about the information provided to it by Feros Care, and review of the 'evidence' that has been provided to NDIA by Lighthouse Disability. NDIA staff will prepare a funding plan based on this information and send it to the family/guardian. It is unclear how long this process will take, but it is thought that it will be between 6- 9 weeks.

Assessment meetings are continuing to be scheduled for February and March. Sharon Williams (NDIS Liaison Officer) has ensured that families/guardians have had the opportunity to review the information/evidence that has been collated by Lighthouse Disability. This is important because families need to be clear about what is being presented, and to make comment/amend this before it is sent to NDIA.

## Information Sessions for Families

Two information sessions have been organised for;

- **Wednesday 14<sup>th</sup> February from 6.00 – 7.30 pm**
- **Thursday 15<sup>th</sup> February from 1.00 – 2.30 pm**

It is intended that families and staff who have undergone the NDIA planning meeting process will share their experiences with families who are yet to have their meeting. Please RSVP on 8256 9800 or [rsvp@lighthousedisability.org.au](mailto:rsvp@lighthousedisability.org.au) by Monday 12<sup>th</sup> February for catering purposes.

## Out and About

Simon had a great day at the cricket watching the Adelaide Strikers win against the Hobart Hurricanes. The weather was pretty warm, but it was worth it to see Alex Carey hit 100 from 56 balls.

Mark regularly enjoys going to the Magical Musical Mystery Tour held at the Thebarton Community Centre. With singing, dancing, dress ups and percussion, there is lots of fun for everyone.



*Simon at Adelaide Oval*



*Mark at Magical Musical Mystery Tour*

## New Service Delivery Staff

We welcome three new staff who joined us in early January. For the first time, our support infrastructure for frontline staff is fully staffed. We expect that this will make a big difference to the support provided to frontline staff and to contact with families.

**Vanessa Wardle** has been appointed to the position of **Manager, Service Delivery** and will be responsible for Pauls Drive, Rome, Salmon, Sophia Way and Spruance.



*Vanessa Wardle*

**Julie Barker** has been appointed to the position of **Service Delivery Coordinator** at the above services, and will work closely with Vanessa Wardle (Manager, Service Delivery).

**Brooke Doran** has been appointed to the position of **Service Delivery Coordinator** at Carson, Innes, Mahood, Mayfield and Tarakan, and will work closely with Megan Kane (Manager, Service Delivery).

Some of **Michelle Thompson's** (Service Delivery Coordinator) services have changed. She will now be working at Albion/Mundon, Janet, Matilda and Mercedes, and will work closely with Karen Negus (Manager, Service Delivery).

The support structure for houses is as follows;

<i>Manager, Service Delivery</i>	<i>Location</i>	<i>Coordinator</i>	<i>Service Manager</i>
<b>Karen Negus</b>	<b>Albion / Mundon Cullford Grantham Janet Log Matilda Mercedes Rowe</b>	<b>Michelle Thompson  Michelle Thompson  Michelle Thompson Michelle Thompson</b>	<b>Kim Gray Rowena Shields  Heather Monente  Myrna Balbalosa</b>
<b>Megan Kane</b>	<b>Alawa Carson Clairville Clearview Innes Mahood Mayfield Tarakan</b>	<b>Brooke Doran  Brooke Doran Brooke Doran Brooke Doran Brooke Doran</b>	<b>Heather Bryant  Kerry Durrant Tess Miller</b>

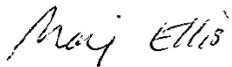
<b>Manager, Service Delivery</b>	<b>Location</b>	<b>Coordinator</b>	<b>Service Manager</b>
<b>Vanessa Wardle</b>	<b>Pauls Riveau Rome Salmon Sophia Way Spruance Wattle</b>	<b>Julie Barker  Julie Barker Julie Barker Julie Barker</b>	<b>Ashleigh Trinne    Tracey Stapleton</b>
<b>Leadership</b>	<b>Audley Crane Payneham Rita</b>		

## New Client Management System (CMS)

After many months of due diligence, we have made a decision to purchase Enrite Care as our client management system. Staff will be provided with training, which is currently being planned. When the CMS is operational, this will make a big difference to the quality and accessibility of information about each customer.

## Community Support

Over time, the number of people in our Community Support program has decreased. Therefore, a decision has been made to cease this program for the time being while we adjust to the changes required of us in the NDIA. Once we are confident that we have managed the transition to NDIA, we will review our capacity to provide quality services for Children’s Respite and Community Support – and consider other services that ‘fit’ with our primary focus support for people living in 24/7 accommodation.



**Marj Ellis**  
CEO